



COOK'S SCHOOL DAY CARE INC

2018 Annual Satisfaction Survey - Testimonials

- General
 - Myself and my children feel we are a part of a community at Cook's. I feel my children are supported in a positive environment!
 - Both of our children (1 current and 1 previous) love Cook's and the education staff!
 - Best Daycare Around
 - My daughter loves this center. She looks forward to going daily. Staff are all wonderful and very accommodating.
 - The wait list is long at Cooks, but as is anywhere else. I'm glad we were able to get in and am very happy with the daycare choice.
- Favourite thing about our program:
 - The staff. They are attentive, caring and approachable.
 - There are so many things that we love about the program. One of our favourites is the dedicated, caring staff. Not only the staff in our child's program but all staff right from the front office all the way to the toddler room are so positive, friendly and welcoming, and everyone knows our daughter's name. It really feels like a family/community and makes us feel absolutely confident that our child is receiving quality care. She has some difficulty with initial transitions so this positive, comforting environment is so great for her! She looks forward to attending and has such a great time. We also love the variety of the menu and that healthy options are offered. There are so many opportunities for our children to learn, grow and become independent in a safe space. It truly is an exceptional environment!
 - My child is learning. He is happy. He loves to play with other children and the ladies make it very welcoming.
 - Our children love it
 - How I can visibly watch my son come home learning new things each day he is there
 - The hours...the staff
 - That I feel comfortable leaving my child here while I am at work, without worry. I know she will be well taken care of, well fed, and entertained.
 - Absolutely the staff! Everyone is kind and open and easy to communicate with.
 - The care, love and creativity for the learn-to-play program

- Mimics our home routine closely, the hot meals and snacks provided are very nutritional and diverse, the excellent quality of care all my children have and are receiving.
- We love the teachers. Love what they are teaching and we love the support staff.
- Additional comments:
 - We can't say enough good things about Cook's daycare centre! Truly, we are so incredibly pleased with everything that is offered from activities, the menu, outdoor play, reading and singing, the safety and security of the grounds, the updates with pictures both in the centre and on Facebook, and we absolutely love all of the staff! It can be difficult choosing someone to care for your children when we aren't able to, but since we chose Cook's we have never once doubted our decision and feel so happy to be part of this community. We highly recommend the program to everyone we know! Another note that I wanted to mention, when our daughter first started attending part time a staff member had asked me for identification when picking her up. Once she realized I was her mother she apologized but I wanted to note how HAPPY we were to see this! Of course the staff all know us now but she didn't recognize me at first especially since we hadn't been attending for very long and I would welcome being ID'ed any day if there is any doubt to ensure our children are going home with the correct people. This is just another example, of many, that demonstrates how much the staff are truly caring for our children! Thank you to all of the staff, we appreciate you more than you know!
 - Great Daycare, great ladies.
 - Thank you