
This is an automatically generated email, please do not reply

Confirmation

Thank you for submitting your accessibility compliance report on 1/4/2021.
For your records, attached is a copy for the following organization(s):

- Cook's School Day Care Inc., Business Number: 106972342

Your confirmation number is ACR-55162.

Under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA), organizations must make their accessibility compliance reports available to the public.

Compliance Status

Your report indicates that your organization is in compliance with Ontario's accessibility laws.

The contents of the report will be reviewed against the requirements of the AODA. All organizations with obligations under the AODA may be selected for an audit.

Understand your obligations

Visit ontario.ca/accessibility regularly for updates and to subscribe to our newsletter.

How did you hear about Ontario's accessibility laws?

Help us understand the most effective ways to get information to you by [answering a short survey](#).

Questions?

Contact the AODA Contact Centre (ServiceOntario) between the hours of 8:30 a.m. and 5:00 p.m. EST:

Phone: 416-849-8276 or 1-866-515-2025 (Toll-free)

TTY: 416-325-3408 / Toll-free 1-800-268-7095

Email: accessibility@ontario.ca

If you require the attached report(s) in an alternate format, please contact us.

Thank you for helping to make Ontario accessible.

Ministry for Seniors and Accessibility

Instructions

All information you provide is subject to the *Freedom of Information and Protection of Privacy Act*.

Fields marked with an asterisk (*) are mandatory.

A. Organization information

Organization category * Business or Non-profit	Number of employees range * 1-19 employees	Reporting year 2020
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Business details

Organization legal name * Cook's School Day Care Inc.	Number of employees in Ontario * 19 Help
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Business number (BN9) * 106972342 Help	<input type="checkbox"/> Check this box if you have received an AODA identifier from the Ministry for Seniors and Accessibility
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Check if operating/business name is same as legal name

Organization operating/business name Cook's School Day Care Inc.	Language preference for communications * English
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Sector that best describes your organization's principal business activity * Empty	Help
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Subsector (if possible)	Industry group (if possible)
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Mailing address

Address where letters can be sent to the person responsible for coordinating the organization's AODA compliance activities.

Country * Canada USA International

Type of address * Street address Street address served by route Other

Unit number	Street number * 172	Street name * Queen
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Street type Street	Street direction	City * Cobourg	Province * ON (Ontario)
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Postal code *
K9A 5P6

Business address

(Address at which letters can be sent to the company director/officer accountable for the organization's compliance with the AODA.)

Check if business address is same as mailing address

Country * Canada USA International

Type of address * Street address Street address served by route Other

Unit number	Street number * 172	Street name * Queen
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Street type Street	Street direction	City * Cobourg	Province * ON (Ontario)
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Postal code *
K9A 5P6

Organization category [Business or Non-profit](#) | Number of employees range [1-19](#)

Filing organization legal name [Cook's School Day Care Inc.](#)

Filing organization business number (BN9) [106972342](#)

Fields marked with an asterisk (*) are mandatory.

B. Understand your accessibility requirements

Before you begin your report, you can learn about your accessibility requirements at ontario.ca/accessibility

Additional accessibility requirements apply if you are:

- ♦ [a library board](#)
- ♦ [a producer of education material \(e.g. textbooks\)](#)
- ♦ [an education institution \(e.g. school board, college, university or school\)](#)
- ♦ [a municipality](#)

C. Accessibility compliance report questions

You are not required to provide responses to the questions. However, if you choose to answer a question, you must answer all of them.

Instructions

Please answer each of the following compliance questions. Use the Comments box if you wish to comment on any response.

If you need help with a specific question, click the help links which will open in a new browser window. Use the link on the left to view the relevant AODA regulations and the link on the right to view relevant accessibility information resources.

Customer Service

1. Does your organization permit people with disabilities who are accompanied by a guide dog or service animal to keep the animal with them while on your premises or using your services, unless otherwise excluded by law? *
- Yes No

[Read Ontario Regulation \(O. Reg.\) 191/11 s. 80.47\(2\): Use of service animals and support persons](#)

[Learn more about your requirements for question 1](#)

Comments for question 1

2. If a person with a disability is accompanied by a support person, does your organization ensure that these persons are permitted to enter the premises together and that the person with a disability is not prevented from having access to the support person while on your premises? *
- Yes No

[Read O. Reg. 191/11 s. 80.47\(4\): Use of service animals and support persons](#)

[Learn more about your requirements for question 2](#)

Comments for question 2

3. Does your organization ensure that the required persons receive training on the accessibility standards for customer service? *
- Yes No

[Read O. Reg. 191/11 s. 80.49\(1\): Training for staff, etc.](#)

[Learn more about your requirements for question 3](#)

Comments for question 3

4. Has your organization established a process for receiving and responding to feedback on the accessibility of its customer service and does it make information about the feedback process readily available to the public? *

Yes

No

[Read O. Reg. 191/11 s. 80.50\(1-4\) Feedback process required](#)

[Learn more about your requirements for question 4](#)

Comments for
question 4

5. Other than the requirements cited in the above questions, is your organization complying with all other applicable requirements in effect under the Customer Service Standards? *

Yes

No

[Read O. Reg. 191/11 Part IV.2 Customer Service Standards](#)

[Learn more about your requirements for question 5](#)

Comments for
question 5

Organization category Business or Non-profit	Number of employees range 1-19
Filing organization legal name Cook's School Day Care Inc.	
Filing organization business number (BN9) 106972342	

Fields marked with an asterisk (*) are mandatory.

D. Accessibility compliance report summary

Your responses to the questions on your accessibility report indicate that your organization is in compliance with AODA standards.

Your organization may be audited to verify compliance.

E. Accessibility compliance report certification

Section 15 of the *Accessibility for Ontarians with Disabilities Act, 2005* requires that accessibility reports include a statement certifying that all the required information has been provided and is accurate, signed by a person with authority to bind the organization(s).

Note: It is an offence under the Act to provide false or misleading information in an accessibility report filed under the AODA.

The certifier may designate a primary contact for the Ministry for Seniors and Accessibility to contact the organization(s); otherwise the certifier will be the main contact.

Certifier: Someone who can legally bind the organization(s).

Primary Contact: The person who will be the main contact for accessibility issues.

Acknowledgement

- I certify that I have the authority to bind all organizations specified in Section A of this form, *
- I certify that all the required information has been included in this report, and, *
- I certify that the information in this report is accurate. *

Certification date (yyyy-mm-dd) * **2021-01-04**

Certifier information

Last name * Stubbings		First name * Lynn	
Position title * Other	Business phone number * 905-372-2143	Extension <input type="checkbox"/> Check here if TTY	
Email * stubbings@cooksdaycare.ca		Alternate phone number	Fax number 905-372-2441

Primary contact for the organization(s)

- Check if the primary contact is same as the certifier

Last name * Stubbings		First name * Lynn	
Position title * Other	Business phone number * 905-372-2143	Extension <input type="checkbox"/> Check here if TTY	
Email * stubbings@cooksdaycare.ca		Alternate phone number	Fax number 905-372-2441